



Justin Erbacci

Vice President Customer Experience
and Technology at Star Alliance

Justin Erbacci was appointed Vice President, Information Technology (IT), Star Alliance, in January 2010. In December 2012, his responsibilities were expanded to include a focus on Customer Experience, developing and maintaining the products and services that provide a more efficient and seamless travel experience for customers traveling on different Star carriers across the Star network. This includes all Star Alliance activities and initiatives at any of the more than 1,300 airports served by Star Alliance carriers. Justin Erbacci also is responsible for the planning, development and operation of the Star Alliance IT environment, including all applications, infrastructure, networks and service management.

Justin Erbacci joined Star Alliance from Credit Suisse, where he was a director in the Private Banking IT division. Previously, he served as the Director of Strategic Sourcing at Star Alliance. Justin Erbacci gained much of his airline experience working in the IT division at United Airlines and also worked in the areas of strategy, operational and IT consulting at various

management consultancies. Prior to his consulting days, he practiced law as a civil rights defense litigator.

Justin Erbacci has a Bachelor's Degree in Political Science, a Juris Doctor Degree, and an M.B.A. in International Business. He was born and raised in Chicago, Illinois. He is married and has one daughter.